



CP COMPANY PROFILE

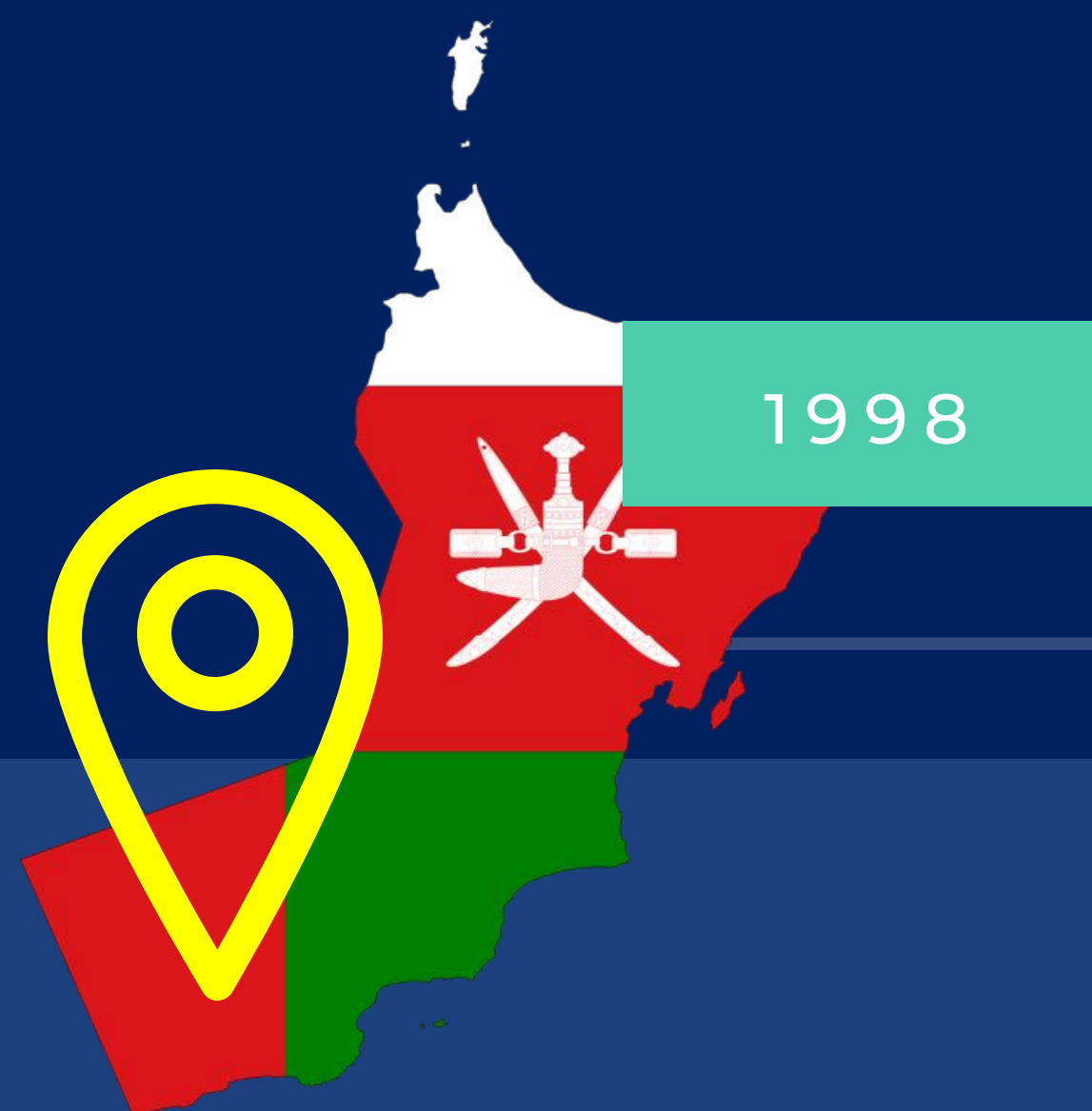
Closing the gap between People, their business & Technology



ABOUT US

Macro Software Systems LLC (MSS)

OUR COMPANY TIMELINE



Establishment

MSS was established in Oman in 1998 to support Government initiative for Y2K



Market Impact

MSS bagged some major projects in Government & Banking sectors.



2002

1st ERP Project

MSS was awarded its 1st ERP project in Oman. The Journey began with Bank Muscat and rest as they say is history



2004

ERP Domination

MSS was awarded back to back ERP projects in Airline Domain with names like Gulf Air, Qatar Airways, Middle East Airlines and ERP became our Forte



2007

Managed Services

MSS expanded its Technical Team in Oman by bagging various Managed Services Contracts with various reputable Organizations in Oman



2018

INNOVATIONS

MSS entered the market of AMR and bagged order for AMR Consultancy and New age of water metering solutions



2019

MILESTONE

Completed 20 Years in the ICT industry



The Growth Continues ...



WHY MSS?

ACHIVEMENT INDICATOR



**BEST IT SERVICES PROVIDER IN
SULTANATE OF OMAN
2015, 2016, 2017 & 2018**
by IFM, London (UK)



**BEST IT SERVICES PROVIDER
OMAN 2016 & 2017**
by Global Banking & Finance
Magazine, London (UK)



**BEST IT SERVICES PARTNER
GCC 2016**
by CFI, London (UK)



**Excellence for Technology in
Banking & Finance
2018**
by Oman Economic Review



**The Majestic Falcon Award for
Quality & Excellence
2017 & 2019**
Group Otherways - France





SECTORS SERVED



Government



Banking & Finance



Oil & Gas



Aviation



Telco & Utilities



PRODUCTS & SERVICES



ENTERPRISE SOLUTIONS

- ERP – ORACLE, IFS
- Education Solutions
- Airline Solutions



SERVICES

- Outsourcing
- Service Support
- Application Development



INFRASTRUCTURE

- Data Centre Development & Management
- Disaster Recovery Designing



DATA ANALYTICS

- Business Intelligence
- Data Analytics
- Data Scrambling



INNOVATIONS

- Low Code Platforms
- AI, AR , VR
- AMR, AMI



STRATEGIC PARTNERS



VALUE ADD PARTNERSHIP (Success Stories)

Treasury Management System

- Client: OQ
- Project: Kyriba TMS
- Duration: 9 months
- Status: project Completed & Supported locally.

EPG / Top Systems

- Client: Transom
- Project: Contract Management & Billing (CnB)
- Duration: 6 months
- Status: project live and locally supported.
- ICV Candidate: 1

IFS

- Client: RCA
- Project: IFS ERP
- Duration: 3 Years
- Status: project in Progress.

STORIX

- Client: Bank Muscat
- Project: Storix Backup and recovery solution
- Duration: 6 months
- Status: project completed and supported locally

ORACLE

- Client: MOD, Muscat Municipality, Bank Muscat, OIA, Daleel Petroleum etc.
- Projects: ERP, VAT, Upgrades etc.

IBM

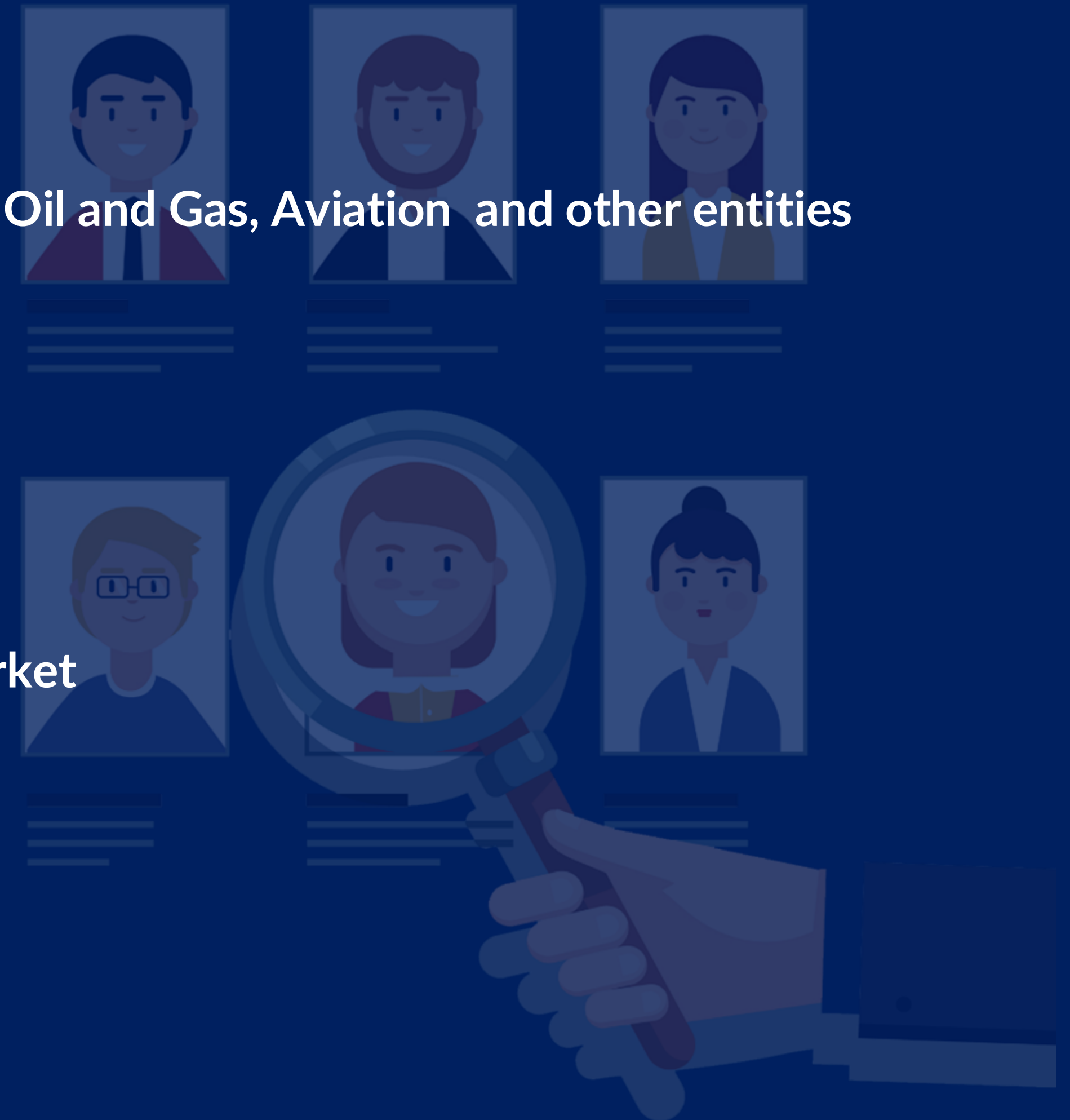
- Clients: Bank Muscat, Bank Dhofar, Royal Flight
- Projects: Licensing and solution implementation & Support

INFORMATIQUE

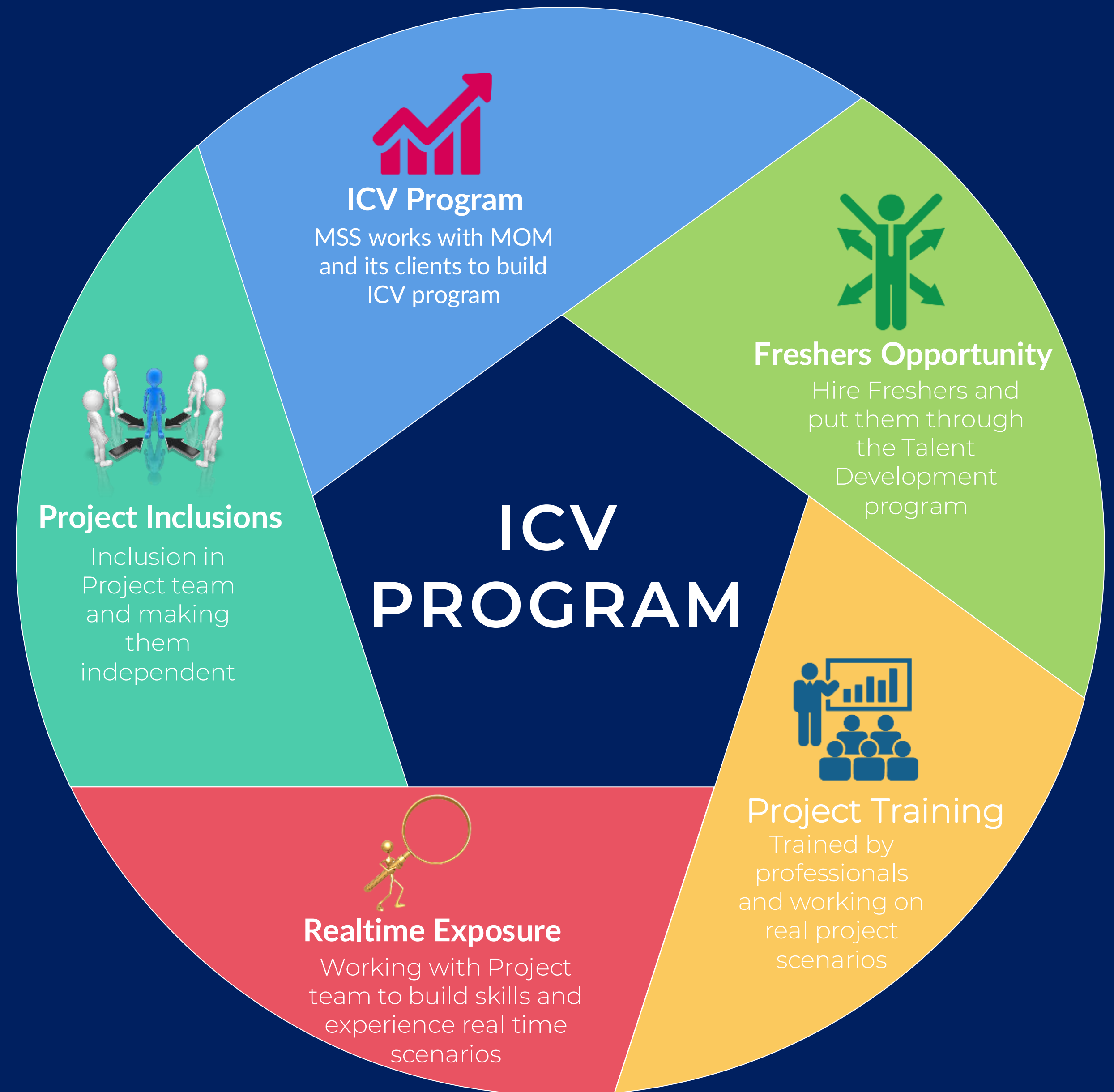
- Clients: Ministry of Justice, Applied College of Technology
- Projects: Judicial System and Student Information System solution implementation & Support

Why MSS

- Local and Regional Market Presence and Know how
- Existing business relationship with Government, Banking & Finance, Oil and Gas, Aviation and other entities
- Multiple large size projects delivered locally and internationally
- Registered with most government and private entities in Oman
- Pool of local experienced Technical resources in Oman
- Arabic / English Sales and Marketing team well equipped for the market
- Logistics and Administrative Support for project deliverable
- Social associations with regulators, ministries and embassies



IN COUNTRY VALUE (ICV)



IN COUNTRY VALUE (ICV)

Current Case Studies

Transom

- Project: Contract Management & Billing (CnB)
- Duration: 6 months
- Status: project in Progress.
- ICV Candidate: 1

NAMA (NSS)

- Project: ORACLE E-Business Suite Support (EBS Support)
- Duration: 3 Years
- Status: project in Progress.
- ICV Candidate: 2

NAMA (NSS)

- Project: Automatic Meter Reading Project (AMR - Support)
- Duration: 5 Years
- Status: project delivered.
- ICV Candidate: 1

Muscat Municipality

- Project: E-Business Suite Support (EBS- Support)
- Duration: 2 Years
- Status: project in Progress.
- ICV Candidate: 1

Bank Muscat

- Project: Infrastructure and Network Support
- Duration: 1 Years
- Status: project in Progress.
- ICV Candidate: 1

ICV Candidate under MSS Training

- Project: N/A
- Duration: N/A
- Status: Under Training as Oracle Technical Developer
- ICV Candidate: 1

PRODUCT DEVELOPMENT

Payroll Audit System

It audits the payroll before being processed in the system before being forwarded to the bank. It gives a comparison, fluctuations on monthly / yearly basis. Analysis can be done on department, salary component (grades etc.) Implemented in Muscat Municipality 8000+ employees

Performance Normalization

This works with Oracle performance management system which is required by the HR department to normalize the reviews after the internal performance reviews are done by respective departments.

Student Admission System

Built with Ministry of Higher Education, Research and Innovation (MOHERI) for its HEAC division. The complete admission, allocation system for students, Teachers, Ministry of Social Development is built by MSS and it also covers the onboarding, scholarships with affiliated colleges and universities.

Loan Management System

Management of Housing Loans for employees. It covers the disbursement based on construction phases and later recovery of loans. Site inspection, required documentation and approval process can be managed through the system.

PRODUCT DEVELOPMENT

- ICV

Talent Management System

This product will be a complete cycle for a Student right from helping Students plan the educational path they have to pursue in order to align and achieve their desired career and employment. This system will also be a hiring / employment system for this students and others seeking employment as it will be also connecting the local entities for their employment requirements, which will connect them to the students in the universities, colleges and the relative ministries as well for the other job seeking locals.

Mobile Billing

Used for employees billing and payment of mobile bills. It also monitors the usage and limits approved and reconciles with the payroll of the employee

Contract and Probation Management

Contract review module facilitates HR department to view and maintain full history of contracts with expat employees of the organization as well as enable to initiate contract renewal requests to respective employee manager. Renewal due contracts are evaluated by the managers and decide on the outcome as renew or not renew. Reviewed contracts are sent for approval and on approval relevant system updates are done with the selected outcome.

CLIENT TESTIMONY

“We have a very strong and dependable partner in Macro Software Systems LLC. They go above and Beyond in ensuring every engagement is delivered with high quality and on time”

- QLNG

*Successful upgrade in 2 ½ months
(One of the fastest upgrade in GCC)*

GET IN TOUCH WITH US

“ We empower client's business to overcome challenges
& achieve envisioned objective ”

Mazoon Al Lamki
Shareholder



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 **TY** Thank You for
your
TIME

Oman | Tanzania



Macro Software Systems LLC



macro-software

Closing the gap between People, their business & Technology